

# Gills Funeral Care

## Terms of Business

These Terms of Business set out our payment terms and related customer information. They should be read alongside our Standardised Price List, Additional Options Price List, local crematorium price information, and Disclosure of Interests.

### Payment Terms

Term	Details
Deposit	Half of the total invoice is required.
Final balance	Full payment is required 72 hours in advance of the funeral.
Payment options	bank transfer, debit card, credit card, cash
Interest	Interest is not charged on payments made in accordance with these terms.
Late payment charges	After 7 days of the funeral, if the balance is not received, a fixed fee of £150.00 will be charged. If the issue is not resolved within 28 days, debt recovery and fees will also apply.

### Third-party costs

External payments made on your behalf are not included in our funeral director charges unless specifically stated. These may include, for example, crematorium fees, cemetery fees, doctors' fees, minister or celebrant fees, florists, printing, venue charges and other third-party supplier costs.

*Publication note: All third-party costs must be paid 7 days before the funeral; all supplier charges are non-refundable once committed*

### Cremated remains

There is no charge for the retention of cremated remains for any length of time.

### Additional products and services

Additional products and services are set out in our Additional Options Price List. These may include additional vehicles, additional mileage, embalming, out-of-hours services, use of chapel facilities, weekend or bank holiday supplements, and other optional items.

### Contact details

<b>Business name</b>	Gills Funeral Care
<b>Address</b>	141 Pleck Road, Walsall WS2 9ES
<b>Telephone</b>	01902 622 243
<b>Email</b>	info@gillsfuneralcare.co.uk
<b>Website</b>	www.gillsfuneralcare.co.uk